

# New Flyer of America delivers immediate safety improvements through the 3M international Customer Project

New Flyer of America Inc. and New Flyer Industries Canada ULC (collectively "New Flyer") celebrated the successful completion of the 3M Customer Project on May 14, 2018, as one of only two globally-approved projects.

New Flyer was selected as one of two global host locations for the project in 2017. The customer project is part of 3M's Catalyst program to develop its high potential leaders from around the globe. The science and technology company sent six members to New Flyer's world-class manufacturing facility in St. Cloud, Minnesota, to work with the onsite manufacturing team on a New Flyer project. The real-world challenge builds leadership skills and global experience for the 3M Catalyst team, while creating value and lending global perspective to host organizations. New Flyer elected to focus the Catalyst Customer Project on identifying safety improvement opportunities.

The project commenced December 2017 in Winnipeg, Manitoba, Canada, and concluded March 2018 in St. Cloud, Minnesota, USA, where the 3M Catalyst team (comprised of members from Korea, China, Australia, France, the Middle East and the U.S.) converged to collaborate with New Flyer leaders and share best practices from the 3M Alexandria facility.



# Van Hool builds bus factory in Morristown, TN

Van Hool NV, an independent manufacturer of buses, coaches and industrial vehicles, will build a bus factory in Morristown, TN. Once the facility is operational in the first quarter of 2020, Van Hool will employ 600 and manufacture around 400 buses and commuter coaches annually for the North American public transport market. The ground-breaking ceremony for the new site will take place at the end of this summer.

The announcement was made in Morristown, in the presence of Bill Haslam, the governor of Tennessee, and Bob Rolfe, commissioner of the Tennessee Department of Economic and Community Development (TNECD).

The 1982 "Buy America Act" requires vehicles supplied to public authorities to be assembled in the U.S., contain 70 percent of their parts from American suppliers and 100 percent American steel.

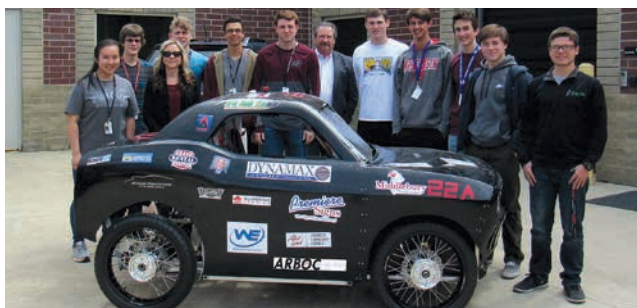


# Palm Tran Earns NACo Achievement Award in Transportation

Palm Tran has been honored with the prestigious Achievement Award in the category of Transportation from the National Association of Counties (NACo). NACo recognized Palm Tran for launching its PT Stat (Palm Tran Statistics) program which focuses on gathering data and analyzing day-to-day operations and agency performance. The PT Stat program facilitated Palm Tran's "flashing lights" initiative which resulted in a significant decline in rear-end collisions.

Among the metrics measured through PT Stat are: customer service feedback, on-time performance data, accidents and other safety information. In monthly meetings, PT Stat teams collaborate to identify areas for improvements in specific departments.

"The success of the 'flashing lights' initiative and many other innovative projects have been made possible through the PT Stat program," Palm Tran Executive Director Clinton B. Forbes said. "The PT Stat program is fostering an environment and organizational culture of continuous improvement and learning at Palm Tran."



**Raider Motor Sports (RMS)** is a team of young engineers from Northridge High School in Middlebury, IN, sponsored by ARBOC Specialty Vehicles. They take part in competitions that challenge student teams to design and build the most energy-efficient vehicles possible. The winning vehicle is the one that travels the farthest distance using the least amount of energy. They have built two cars so far – the first went to the Educator's Super Mileage Challenge in Indianapolis and the second went to the Shell Eco-Marathon at the Sonoma Raceway in California.

*Pictured, from left to right: Sharon Wang, Josiah Chesher, ARBOC National Sales Manager Kim Yoder, Dylan Piehl, Matthew Sheridan, Adam Maas, ARBOC President Don Roberts, Reece Lueking, Andrew Ostrander, Brad Petrofsky, Logan Clemens and Austin Owens. BR*